

Affected Programs: BadgerCare Plus, Medicaid, Wisconsin Chronic Disease Program

To: Adult Mental Health Treatment Providers, Advanced Practice Nurse Prescribers, Ambulance Providers, Audiologists, Blood Banks, Chiropractors, Counties Certified for Outpatient Mental Health/Substance Abuse Services in the Home or Community, County Mental Health Coordinators, County Substance Abuse Coordinators, Dentists, Facilities for the Developmentally Disabled, EDS List, Federally Qualified Health Clinics, HealthCheck “Other Services” Providers, HealthCheck Providers, Hearing Instrument Specialists, Home Health Agencies, Hospital Providers, Individual Medical Supply Providers, Master’s Level Psychotherapist, Medical Equipment Vendors, Mental Health and Substance Abuse Services, Nurses in Independent Practice, Nurse Midwives, Nurse Practitioners, Nurse Service, Nursing Homes, Occupational Therapists, Opticians, Optometrists, Outpatient Mental Health Clinics, Outpatient Substance Abuse Clinics, Personal Care Agencies, Pharmacies, Physical Therapists, Physician Assistants, Physician Clinics, Physicians, Psychologist, Rehabilitation Agencies, Rural Health Clinics, Speech and Hearing Clinics, Speech-Language Pathologists, Substance Abuse Counselor, Substance Abuse Day Treatment Providers, Therapy Groups

Enddating a Prior Authorization Request

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Prior Authorization Amendment Request

With the implementation of ForwardHealth interChange, providers are required to use the Prior Authorization Amendment Request, F-11042 (10/08), to enddate most prior authorization (PA) requests. ForwardHealth no longer accepts requests to enddate a PA request for any service, except drugs, on anything other than the Prior Authorization Amendment Request. Prior authorizations for drugs may be enddated by using the Specialized Transmission Approval Technology-Prior Authorization (STAT-PA) in addition to submitting a Prior Authorization Amendment Request.

Providers may submit a Prior Authorization Amendment Request on the ForwardHealth Portal or by fax or mail.

If a request to enddate a PA is not submitted on the Prior Authorization Amendment Request, a letter will be sent to the provider stating that the provider is required to submit the request using the proper forms.

Information Regarding BadgerCare Plus HMOs

This *ForwardHealth Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis. For managed care policy, contact the appropriate managed care organization. HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at dhs.wisconsin.gov/forwardhealth/.

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